

## UPCOMING Residential Deed Restriction INSPECTIONS

During November and December, the Association's Community Standards Coordinators will be out performing deed restriction inspections in the following villages/neighborhoods:

**November: Steep Bank East  
Steep Bank West, and Waters Lake  
December: Anderson Springs, Avalon,  
and Bees Creek**

The Association encourages all residents to take a few minutes and look over their property for any potential Deed Restriction issue that may result in a violation.



## ASSOCIATION AUDITS Available

The 2023 audits for the Sienna Associations are now complete.

These audits are available online at Siennanet > Administration by Association. For further information or questions, please contact Michael Dei, Director of Finance, via email at [michaeld@clubsienna.com](mailto:michaeld@clubsienna.com).

## MEET SOPHIA - Our New AI Assistant

We're exciting to introduce, Sophia, our AI Assistant who 'resides' on Siennanet! Sophia provides instant help to residents 24/7. Residents can interact with Sophia to ask any Association and community related questions that you may have - and there is no app or software to download.



While Association team members are here to answer questions during regular operating hours (Monday - Friday, 8 a.m. - 5 p.m., closed 12 - 1 p.m. for lunch), Sophia is available at any time.

Here's what information Sophia can help you find:

- **Association Info** - Assessments, Board of Directors, Departments, Forms, Meetings, Modifications Procedures, + All Governing Documents and Policies
- **Community Info** - Amenity Details, Events and Recreational Programming, Monthly Newsletter + Miscellaneous Topics
- **Owner Specific** - Resident IDs and Owner Portals

The first time you contact Sophia, she will ask you which Association you live in (SCA or SRA) and/or your address. She'll also introduce herself to you so that you are aware that you are 'talking' with a bot. If Sophia can't answer your question, she'll notify a team member who will reach out to you by the end of the 2nd business day. Sophia's a great AI Assistant and is very helpful, but, if at any time you aren't sure about Sophia's answer, email [customerservice@clubsienna.com](mailto:customerservice@clubsienna.com) or call the Association office at 281/788-0778.

You can find Sophia in the lower right corner of Siennanet. We're happy to have her on our team!

## THANKS for Your FEEDBACK!

The Association says, 'Thanks,' for providing resident feedback via our Annual Resident Surveys. This feedback has been reviewed by all departments of the Association. Your feedback is very important to the Associations' business plans and related budgets. Items that were highlighted as part of the survey have already been addressed and individuals that requested follow up (and provided contact info) were contacted. Your involvement makes Sienna a great place to live.

### DID YOU KNOW?

The combined Fort Bend Sheriff and Missouri City Policy activity trend report is located on Siennanet under Administration. Check it out for call trends in Sienna.