



## ONLINE TOOLS to Stay Connected

The Association has several online tools available for residents to stay connected with the Association and/or to submit information to staff. These tools will help make life in Sienna even better:

**Sienna App** - The Sienna App provides a quick 'snapshot' of activities within Sienna including community events, recreational programming fitness, tennis, and an overview of all of Sienna's amenities and parks. Residents may receive push notifications related to activity and event updates and/or emergency information. The App also serves as a resident's Amenity Access Credential. The App is free and available for download for Apple or Android phones.

**Siennanet** - Siennanet is the community's intranet website where residents will find online forms including modification applications, resident IDs, gate access forms, and Certificate of Compliance (necessary when selling a home). Assessment payments can also be made online via a link to the Associations' bank utilizing a credit card or E-check. Additionally, residents can access their resident portal, search information on Deed Restrictions, the Associations' governing docs, policies and procedures, and to sign up for the bi-weekly, electronic E-News. Residents will also find event information, the electronic version of our monthly newsletter, staff contact information and more on the site. Please check out [www.siennanet.com](http://www.siennanet.com) today.

**Report It** - Sienna is a Report It community which means this easy-to-use app provides residents with a tool to submit deed restriction issues, Association maintenance issues, or landscape concerns. ReportIt allows residents to communicate their concerns, issues, or suggestions anonymously and confidentially to Association staff via your smart phone. Getting started is easy: visit [www.reportit.com](http://www.reportit.com) OR text SIENNA to 63975 for a link to create your anonymous report.

**Sienna Rec**- Residents can find all things "Rec" online at this dedicated website. Whether you are looking a leisure class, seasonal camp, a sport league (youth and/or adult), pool info or racquet sports - its all in this location. Residents can also register and pay for classes, leagues or activities that require a fee. Find your fun at [www.siennarec.com](http://www.siennarec.com).

**Questions** - Residents can always reach out to individual staff members by phone or email or by emailing our Customer Service department at [customerservice@clubsienna.com](mailto:customerservice@clubsienna.com).

## SPOA Recognizes LUPE TORTILLA

The Sienna Property Owners Association's (SPOA) Commercial Recognition Program recognizes commercial property owners/tenants that have shown dedication to maintaining their Sienna property in a visually appealing manner. Specific attention is given to landscape, building, and driveway maintenance and appearance. The award is presented quarterly. **SPOA is pleased to announce that Lupe Tortilla recently earned the 3rd quarter award.** Lupe Tortilla has been a member of the Sienna community since 2018. *Thanks, Lupe Tortilla for being a great commercial partner!*



## THANKSGIVING HOLIDAY HOURS

The Association office will be closed on  
**Thursday and Friday, November 28 and 29, for the Thanksgiving holiday.**  
Normal office hours resume on Monday, December 2, at 8 a.m.

**Brushy Lake and Sawmill Lake Fitness Centers will also be closed on  
Thursday and Friday, November 28 and 29.**  
Normal hours of operation at both sites resume Saturday, November 30.

## Newsletter ARTICLES

Newsletter articles are due by the 10th day of each month. E-mail your articles or ideas to the newsletter editor at [cyndih@clubsienna.com](mailto:cyndih@clubsienna.com).